CMS CHANGE MANAGEMENT REQUEST TEMPLATE

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| Change Management Information | | | |
| Client Name:\* | ADECO | | |
| Change Request Title:\* | TK\_16604 - Depuracion Viajes | | |
| Service Request No:\* | TK 16604 | | |
| Submitted by:\* | Gallucci, Pablo Nicolás - IT Arg | Submission Date: \*  (MM-DD-YYYY) | 2020-05-13 |
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| Change Description and Impact Analysis | | | |
| Proposed Change:\* | TK\_16604 - Depuracion Viajes | | |
| References for Change:\* | TK\_16604 - Depuracion Viajes | | |
| Change Type:\* | Scheduled | | |
| Justification Description:\* | Solving issue applying  TK\_16604 - Depuracion Viajes | | |
| Impact Statement: (Identify Services and applications that will be impacted):\* | PADAGI | | |
| Outage Required:  (Yes/No)\* | NO | | |
| Outage Duration\* |  | | |
| If Yes, has a scheduled downtime been completed in Nagios? \* | Choose an item. | | |
| Assigned Resource/Team |  | | |

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| Testing Strategy\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
| Tested in CRP1 instance ( testing ) | | | | |
| Action or Task | Staff Name  (CMS/Other) | Date and  Time of Task | Duration of Task | Expected Results |
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| Non-PROD Environment / Server: | CRP3 | Approved by: | Lucrecia Paats | |
| Who tested the proposed change(s) \* | Lucrecia Paats | | | |
| Back out plan and duration time to execute the plan: \* |  | | | |
| Back out plan tested  (if needed)? |  | | | |
| Security Review Needed: (yes/no) \* | Choose an item. | Approved by: |  | |
| *If yes, forward to Security Lead (*[secops@itconvergence.com](mailto:secops@itconvergence.com)*) for review.* | | | | |

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| Production Implementation\* | | | | |
| Please give full details of the required system change. Include as much detail as possible (hostname, server/service names, network addresses, hardware/software details, reason for the change, etc.) | | | | |
| Execute this script:   1. UPDATE   UPDATE apps.XX\_TCG\_TICKETS\_BALANZA tkb  SET tkb.TARA\_FECHA =  (SELECT tcc.CREATION\_DATE  FROM apps.XX\_TCG\_CARTAS\_PORTE\_CTG tcc  WHERE tcc.CARTA\_PORTE\_ID = tkb.CARTA\_PORTE\_ID  AND tcc.ACCION = 'CONFIRMAR DEFINITIVO'  AND rownum < 2)  WHERE tkb.TICKET\_ID IN  (SELECT x3.TICKET\_ID  FROM apps.XX\_TCG\_CARTAS\_PORTE\_ALL x1,  apps.XX\_TCG\_TICKETS\_BALANZA x2,  apps.XX\_TCG\_TICKETS\_BALANZA x3  WHERE 1 = 1  AND x1.TITULAR\_CP\_TIPO = 'PRODUCTOR'  AND x1.carta\_porte\_id IN (390124, 427643, 427888)  AND x1.TICKET\_ENVIO\_ID = x2.TICKET\_ID  AND x1.TARA\_RECEPCION IS NOT NULL  AND x1.TICKET\_RECEPCION\_ID = x3.TICKET\_ID  AND x3.TARA\_FECHA IS NULL);  COMMIT ( si se modificaron 3 registros )   1. Script | | | | |
| Action or Task | CMS Staff Name | Scheduled Date and  Time of Task | Duration of Task | Expected Results |
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| Scheduled Implementation Date & Time:  (MM-DD-YYYY) \* | 2020-05-13 | Duration of activity: | | 15 min |
| PROD Server Outage (Yes/No): \* | No | Restart of Host (Yes/No): | | No |
| Change Review Plan \*  (if appropriate): |  | | | |
| ITC Manager / Supervisor Approver: \* |  | | | |

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| Customer Approval Hierarchies | |  |
|  | Primary Contact | Primary Email Address |
| Server Setup, Outages, and Issues | **Lucas Carazzo** | lcarazzo[@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Database Setup, Outages, and Issues | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Application Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Functional Setup, Outages, and Issues | **Lucrecia Paats** | [lpaats@adecoagro.com](mailto:lpaats@adecoagro.com) |
| Development Setup, Implementation, and Changes | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Network Outages | **Pablo Gallucci** | [pgallucci@adecoagro.com](mailto:pgallucci@adecoagro.com) |
| Other (Not Previously Defined) | **Lucas Carazzo** | lcarazzo@adecoagro.com |